



# Datacenter Hosting Service

A service component of our Managed Datacenter proposition

Providing the space, power, connectivity and optional services to meet your specific datacenter requirements.

## What we do

Computacenter offers a range of solutions to meet specific requirements enabling organisations to choose:

- Service level - Colocation ranging up to a full managed service
- Datacenter specification - Tier and location
- Optional professional services - End-to-end datacenter services to support transition and relocation.

**Services:** Computacenter's Colocation service enables organisations to locate their equipment within a powered cabinet.

The Managed Colocation service adds to the base colocation service providing additional support to reduce your need to visit the datacenter, such as remote hands and asset management.

**Datacenters:** Our Computacenter owned datacenters are located in Romford, Manchester and Leeds providing Tier II to Tier IV facilities. The Romford datacenter was the first in Europe to be Tier IV design-certified by the Uptime Institute. All facilities have ISO 9000, 14000, 20000 and 27001 certification and are PCI DSS Compliant.

**Telecommunications:** Computacenter can provide your communication requirements for accessing the datacenter from your locations, through the internet and inter-datacenter connections.

**Options:** A range of options are available to enhance the service to meet specific requirements and reduce an organisation's dependencies on in-house skills and availability.

Computacenter's flexible range of services can, if required, deliver a full managed service

and assist in the relocation and transformation of datacenters.

## How it helps

By allowing Computacenter to host your infrastructure in its datacenters, your organisation benefits from:

### Reduced total cost of ownership

- Our hosting charges are based on power usage at a device level
- We manage every step of the service, which means you can consolidate suppliers
- Economies of scale for maintenance services through Computacenter's extensive vendor relationships

### Lower business risk

- Guaranteed availability of power and cooling
- 24x7 onsite monitoring staff
- Interconnected datacenters for disaster recovery and back-up
- Tier IV datacenter
- ISO9000/14000/20000/27001 Certification
- PCI DSS Compliant\*

### Increased business agility

- Rapid access to datacenter capacity supports business change
- Our award winning relocation and migration professional services will accelerate your transition to a hosted model
- Transformation services for an optimised infrastructure

### Greater sustainability

- Detailed power consumption reports will help you address carbon reduction legislation, such as the CRC (Carbon Reduction Commitment)
- Disposal of redundant equipment in accordance with environmental legislation
- Cold Aisle containment pods improving cooling efficiencies.

## Out-tasking/Outsourcing

Infrastructure Management

Application Management

Service Desk

IT Security

Managed Storage and Back-up

Datacenter Hosting

Disaster Recovery

Asset Management

Managed Print

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## Why we are different

Computacenter is uniquely positioned to offer a complete range of Datacenter Hosting services.

- Tier IV Datacenter design-certified by the Uptime Institute
- Charging based on power consumption
- Maximise efficiencies in the datacenters through Computacenter cabinet design, covering heat, power and physical equipment layout.
- All datacenters are carrier neutral allowing you to select your preferred connectivity provider
- Access to IP Transit in Manchester and Romford - IPV6 ready
- End-to-end datacenter delivery capabilities
- Award winning relocation and migration professional services delivering minimal risk and fast deployment during the sensitive transition period

- Range of services from basic remote hands through to complete outsource capabilities, the optional selection of which is determined by you, the customer
- Reduce cost by taking advantage of proven, repeatable and ITIL-based processes through our Shared Services Factory methodologies.
- All our customers benefit from our Service Management expertise and experience
- European capability

## Where we have done it

The global recruitment giant Hays embarked on a major business change programme, requiring a step change in its IT operations and infrastructure to increase competitiveness and market share. To help Hays address these goals, we provide a resilient and flexible datacenter hosting service through our facilities in Leeds and Manchester.

## What next?

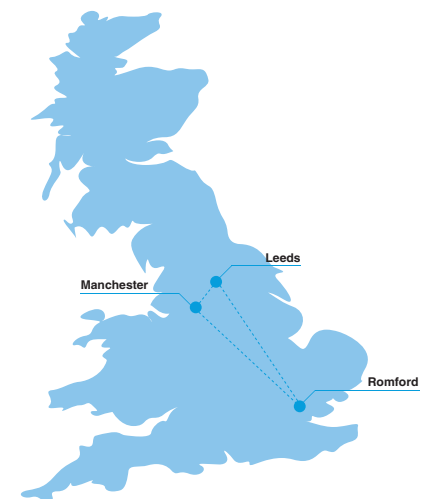
To find out how Datacenter Hosting services can help you, please email:

[datacenter.services@computacenter.com](mailto:datacenter.services@computacenter.com)

## Services Overview

	Colocation	Managed Colocation
Tier IV to Tier II CC owned DC space	✓	✓
Cold Aisle Containment	✓	✓
42u 600mm wide secure cabinet	✓	✓
2x32Amp A&B power feeds	✓	✓
ISO 9000, 14000, 20000 and 27001 certification	✓	✓
PCI DSS compliant*	✓	✓
Power usage based pricing	✓	✓
Cabinet design and validation	✗	✓
Asset reporting	✗	✓
Managed tape and off-site storage	✗	✓
Remote Hands	Option	✓
Cabling	Option	✓
Internet access	Option	Option
Inter datacenter connectivity	Option	Option
Datacenter to customer connectivity	Option	Option
Network provisioning	Option	Option

\* Manchester and Romford Datacenters only



Computacenter's datacenter facilities across the UK