



Supply Chain Services

Computacenter helps organisations remove the cost, complexity and risk associated with the IT supply chain by simplifying the procurement and deployment of new systems.

Business challenge

Selecting the most appropriate technology to meet business needs can be a time-consuming process, fraught with technical, operational and financial challenges.

Environmental goals, total cost of ownership, business agility and user productivity can all be impacted by IT procurement and lifecycle management decisions.

Choosing and procuring the right technology is just the beginning of the IT supply chain challenge. Organisations also need to ensure effective asseting, configuration and deployment while maintaining technology standards and continuity of supply.

To successfully address all these issues, organisations require a set of diverse skills, systems and processes.

By partnering with a trusted IT provider, however, organisations can avoid the investment associated with establishing these capabilities internally and better meet their IT sourcing needs.

Computacenter solution

Computacenter's broad portfolio of Supply Chain services simplifies the sourcing and deployment of IT, so you can focus more resources on strategic activities. Depending on your specific needs, we can assist with:

Configuration and Logistics:

Includes hardware configuration, build management and asset tagging. Computacenter can ship pre-built devices to required locations with next-day or guaranteed-time delivery options.

Release and Deployment

Management: Facilitates the implementation of changes to the IT environment based on ITIL best practices. These services incorporate:

- **Patch Management:** Ensures devices are updated correctly and quickly to prevent security vulnerabilities, improve functionality and address known issues.
- **Application Packaging:** Ensures Microsoft Installer packages meet business needs and are delivered in line with industry standards
- **Build Management:** Helps create, simplify and manage standardised operating system environments
- **Product Management:** Enables the right products to be identified and seamlessly transitioned into an existing environment

"By working with Computacenter to source our business-critical technology, we can deploy workstations to new staff with minimal expense and effort."

Christopher Marino,
Global Director of IT Procurement,
BGC Partners

On our customers' agenda

These services address three core business issues facing organisations today.



Cost Reduction



Growth / Business Change



Risk Avoidance

Supply Chain Services

Key benefits

Computacenter's Supply Chain Services enable customers to maximise their investments in new technologies and maintain supply chain efficiency. This will facilitate:

Cost reduction: A simplified IT supply chain reduces administrative overheads and associated costs while improved centralised configuration, release and deployment management helps minimise the total cost of ownership.

Risk avoidance: With centralised and transparent Supply Chain services, we can help standardise your IT infrastructure to reduce the risk of support issues. We can also provide early visibility of product changes to ensure a seamless transition and continuity of supply to multiple geographies. By pre-building and testing new devices in our Configuration Centre, we also minimise the volume of dead-on-arrival devices.

Growth and change: Our services will speed up the deployment of new technologies needed to strategic business initiatives and new members of staff, thereby safeguarding productivity and enhancing competitive advantage.

Why Computacenter?

Computacenter draws on 25 years of experience to offer services that are reliable, flexible and cost-effective. Our Supply Chain services are underpinned by our:

Vendor relationships: We work directly with more than 1,100 IT vendors, including HP, IBM, Microsoft and Oracle, to provide access to all the technologies you need via a single point of contact.

Scale and facilities: From single site deployments to multi-national programmes, we have the resources, facilities and knowledge to deliver your supply chain projects on time and to budget. We have the capacity to configure up to 3,000 systems a day.

End-to-end expertise: Computacenter can help transform and manage IT assets once they have been deployed thereby ensuring you gain maximum value from your investment in new technology.

What next?

To find out how Computacenter's Supply Chain Services can help you, please contact your account manager or email: enquiries@computacenter.com